

From: Dan Halden <daniel.halden@lacity.org> [daniel.halden@lacity.org]
To: Tony Hoover [tony@redlinetours.com]
CC: ALEX BAEZ [26623@lapd.lacity.org], PETER ZARCONE [peter.zarcone@lapd.lacity.org], BENEDICT FERNANDES [34273@lapd.lacity.org]
Subject: Re: Reminder re: Tour Operators in Residential Neighborhoods
Created: 29-Dec-2015 11:34
Delivered: 29-Dec-2015 11:35
Stored: 12-Feb-2016 16:56
Status: forwarded,opened,read
Box Type: received
Folder: PETER ZARCONE Home > Mailbox
Message Id: 56826FE7.LAPDDomB.POB5.200.200001D.1.1C933.1
Attachments: TEXT.htm [Save] [Open]
 image1.JPG [Save] [Open]
 Mime.822 (excluded from export)

Sorry to hear of the incident. Captain Zarcone & Lt Baez: Tony attached the photo with the tagging -- Could it be forwarded to Gang Unit?

Thanks,

<<http://s.wisestamp.com/links?url=http%3A%2F%2Fwww.cd13.com&sn=d2lsbGlhbS5heWFsYUBsYWNpdHkub3Jn>>

Dan Halden

Hollywood Field Deputy

Office of Councilmember Mitch O'Farrell
 1722 Sunset Boulevard, Los Angeles, CA 90026
 (213) 207-3015 | www.cd13.com

*Find the Councilmember on: *[image: Facebook]

<<https://www.facebook.com/CouncilmemberMitchOFarrell>> [image: Twitter]

<<http://s.wisestamp.com/links?url=https%3A%2F%2Ftwitter.com%2FMitchOFarrell&sn=d2lsbGlhbS5heWFsYUBsYWNpdHkub3Jn>>

[image: Instagram]

<<http://s.wisestamp.com/links?url=http%3A%2F%2Fwww.instagram.com%2Fmitchofarrell&sn=d2lsbGlhbS5heWFsYUBsYWNpdHkub3Jn>>

[image: YouTube] <http://www.youtube.com/channel/UCsQz6C1Ud6xzGXf18_t6pvQ>

On Tue, Dec 29, 2015 at 11:12 AM, Tony Hoover <tony@redlinetours.com> wrote:

> I called LAPD but no one came out. I did not call 911. I called the main
 > number because the crime was already committed and we were no longer under
 > immediate threat.
 >
 > I did not call BID patrol because I was told previously that they would
 > not respond unless the assailants were on site. Otherwise I would have also

> called them.

>

> It was a group of about 6 African Americans in their late teens or early
> 20s, very slender, were dressed "well" in designer street wear (high end
> tennis shoes, baseball caps, and jeans, hoodies). They worked very
> quickly. Two came in and scoped the immediate area, signaled the rest
> (about 4 others) who crowded the box office area then grabbed the container
> and left the scene very quickly with the original two watching out as the 4
> others fled behind them. I walked out to the sidewalk to see where they
> went and they were gone. I could tell that it was a gang because they were
> highly organized. They obviously had this down. We've seen this kind of
> thing before during busy times.

>

> This was on our door that same morning.

>

> [image: image1.JPG]

>

> Sent from my iPhone

>

> On Dec 29, 2015, at 10:40 AM, Dan Halden <daniel.halden@lacity.org> wrote:

>

> Thanks, Tony. I trust that you have reported (or will report) the
> incident yesterday, as well as other incidents, to LAPD?

>

>

>

>

<<http://s.wisestamp.com/links?url=http%3A%2F%2Fwww.cd13.com&sn=d2lsbGlhbS5heWFsYUBsYWNPdHkub3Jn>>

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<<http://s.wisestamp.com/links?url=http%3A%2F%2Fwww.instagram.com%2Fmitchofarrell&sn=d2lsbGlhbS5heWFsYUBsYWNPdHkub3Jn>>

> 

> <http://www.youtube.com/channel/UCsQz6C1Ud6xzGXf18_t6pvQ>

>

>

> On Tue, Dec 29, 2015 at 10:38 AM, Tony Hoover <tony@redlinetours.com>

> wrote:

>

>> Hi Dan

>>

>> Happy New Year. I'm not surprised this is happening. This week we are
>> seeing record attendance for our walking tour. All time slots are selling
>> out. This has never happened this time of year in the 16 years we've been
>> doing business. The Chinese theatre is closing off its courtyard until
>> January 3 due to overcrowding. I can't remember that ever happening.

>>

>> After the atrocious summer we just had (we lost 50% of our summer
>> business this year over 2014) my thought is that the tour operators are
>> jubilant with this extraordinary traffic and that is why you are seeing
>> this happening.

>>

>> We are also seeing a very high amount of aggressive homeless activity and
>> gangs have been tagging our office and stealing anything that's not nailed
>> down. We had a gang here yesterday who came right up to our box office and
>> took the tip jar right off the table with us watching. I'm assuming they
>> did it because they knew we knew they had weapons.

>>

>> So these populations are also coming in to benefit from the higher than
>> normal traffic. A side note-- I have not seen a commensurate increase in
>> police traffic however.

>>

>> Tony

>> Red Line Tours

>>

>> Sent from my iPhone

>>

>> On Dec 29, 2015, at 10:22 AM, Dan Halden <daniel.halden@lacity.org>

>> wrote:

>>

>> Tour Operators,

>>

>> I hope you are enjoying the holiday season. I wanted to issue a reminder
>> regarding *residential neighborhoods* and our expectation that tour
>> operators remain cognizant of different levels of sensitivity involving
>> noise related to these areas.

>>

>> Our office has been receiving complaints about tour bus/van drivers in
>> residential areas. The location of greatest concern for CD13 is *Orange
>> Drive b/w Hollywood and Franklin.* Though this street is located

>> adjacent to the Hollywood & Highland complex and the tourist destination of
>> Hollywood Boulevard, it remains a residential neighborhood north of
>> Hollywood Boulevard and we expect it to be treated as such.

>>

>> The complaints we have been receiving involve multiple tour companies,
>> and are related to drivers speaking loudly on microphones, directing
>> passengers to cheer loudly while driving up the street, etc. This activity
>> occurs both during the day and into the evening/night hours.

>>

>> We sincerely hope that everyone succeeds and your patrons are treated to
>> a safe, fun and memorable visit to Hollywood. However, please be reminded
>> that residential areas, *particularly Orange Drive,* should be treated
>> with greater sensitivity.

>>

>> For your reference, I am attaching the Tour Operators Guide we put
>> together last year. Please review it and share it with your drivers.

>>

>> Thank you in advance for complying with this request. I hope you have a
>> great rest of your holiday season.

>>

>> Sincerely,

>>

>>

>>

<<http://s.wisestamp.com/links?url=http%3A%2F%2Fwww.cd13.com&sn=d2lsbGlhbS5heWFsYUBsYWNPdHkub3Jn>>

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>> [image: Instagram]

>>

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>> [image: YouTube]

>> <http://www.youtube.com/channel/UCsQz6C1Ud6xzGXf18_t6pvQ>

>>

>> <Tour Operators Guide.pdf>